

GARDEN RIVER WELLNESS CENTRE BUSINESS CONTINUITY PLAN

How to access Garden River Wellness Centre Services in the event of an office closure:

Health Reception

All incoming calls will be answered by calling 705-946-5710 and pressing '0' for reception, "1" for medical appointments and "2" for transportation.

Transportation

Medical Appointments

Transportation services will continue for medical appointments into Sault Ste. Marie. Clients will be screened for respiratory (cough, fever) symptoms. Transportation will be provided to clients who have been screened and who do not have any symptoms. If you require transportation services call 705-946-5710 and press "2".

Dialysis Treatment Transportation

Clients receiving dialysis treatment at Sault Area Hospital and in need of transportation will follow the screening guidelines implemented at SAH dialysis unit. Please contact the Transportation Coordinator who in turn will contact Sault Area Hospital.

Shopping, Banking, Etc.

Transportation will continue for shopping and banking. Clients will be screened for respiratory (cough, fever) symptoms. Transportation will be provided to clients who have been screened and who do not have any symptoms.

Prescription Deliveries

Prescription delivery service will be limited to individuals who do not have family or access to a vehicle. You will be contacted directly by the Transportation Coordinator if you are one of these individuals, otherwise please make alternative arrangements for your prescription needs.

Suboxone Therapy

Transportation services will continue for Suboxone Therapy into Sault Ste. Marie. Clients will be screened for respiratory (cough, fever) symptoms. Transportation will be provided to clients who have been screened and who do not have any symptoms. For clients who may be infected with the virus please call 705-946-5710 and press "0" and delivery will be arranged.

Home and Community Care

Those that currently receive services from the H&CC program can expect that the service will continue as long as they do not have any Covid-19 symptoms. Daily screening will be implemented by the PSW prior to the visit using the Novel Coronavirus Screening Tool. If you need to contact Home and Community Care, please call 705-946-5710 and press "0".

Note: for those accessing PSW service from Maamwesying please see the attachment – *Maamwesying Services During the Covid-19 Pandemic*.

Health Educator

All group activities will be suspended until further notice. Updates will be shared via -social media and/or door to door. If you need to contact the Health Educator, please call 705-946-5710 and press "0".

Social Activities Worker

All group activities will be suspended until further notice. Periodic wellness checks will be made to participants (65+) who regularly attend programs. If you need to contact the Social Activities Worker please call 705-946-5710 and press "0".

Early Childhood Development/Healthy Babies Healthy Children

All group activities will be suspended until further notice. Expecting families will be contacted after the birth of their baby either by Algoma Public Health or ECD Worker. If you need to contact the ECD please call 705-946-5710 and press "0".

Non-Insured Health Benefits

For those travelling out of town for medical appointments please call 705-946-5710 and press "0" to contact the NIHB Clerk.

Jordan's Principle

For those who are currently receiving services provided by Jordan's Principle team and for any and all new referrals or questions please call 705-946-5710 and press "0" to contact the Jordan's Principle Coordinator.

Mental Health & Addictions

Clients currently accessing services can continue to connect with their provider through email/text messaging as usual. For any and all new enquiries, please call 705-946-5710 and press "0". For those clients who currently depend on transportation program for Suboxone dispensing please see the Transportation section (above) for details.

Healing Lodge

All group programs will be cancelled. For those who access the services of the traditional healers/naturopath and require more medicines, or access the services of the Traditional Counselor these services will see clients at the Lodge by appointment only and only after being pre-screened to be asymptomatic (without symptoms) based on the Novel Corona Virus Screening Tool. Please call 705-946-5710 and press "0".

Weight Management Clinic

These services will see clients in the clinics by appointment only and only after being pre-screened to be asymptomatic (without symptoms) based on the Novel Corona Virus Screening Tool. Please call 705-946-5710 and press "0".

Foot Care Clinic

These services will see clients in the clinics by appointment only and only after being pre-screened to be asymptomatic (without symptoms) based on the Novel Corona Virus Screening Tool. Please call 705-946-5710 and press "0".

Psychology Services

These services will see clients in the clinics by appointment only and only after being pre-screened to be asymptomatic (without symptoms) based on the Novel Corona Virus Screening Tool. Please call 705-946-5710 and press "0".

Immunization/Phlebotomy Services

These services will see clients in the clinics by appointment only and only after being pre-screened to be asymptomatic (without symptoms) based on the Novel Corona Virus Screening Tool. Please call 705-946-5710 and press "0".

Primary Care Services

These services will see clients in the clinics by appointment only and only after being pre-screened to be asymptomatic (without symptoms) based on the Novel Corona Virus Screening Tool. Please call 705-946-5710 and press "1". See next page titled "Maamwesying Services During the Covid-19 Pandemic".